

# Apeiron Proration, Monthly Recurring Charges, and Non-Recurring Charges

## **Definitions**

#### **Proration:**

Proration occurs when service begins or ends during the middle of a billing cycle. Services are prorated based on the activation date or disconnect date, meaning the charges are calculated on a cost per day. Customers only pay for days that the service was active for the billing cycle.

## **Monthly Recurring Charge:**

Monthly Recurring Charge, or also known as "MRC", is the monthly fixed charge for services that is not dependent on usage and billed in advance. The pre-payment of the MRC is billed for the next month's cycle. If the service is disconnected, then a pro-rated credit of any unused days will be generated on the final invoice.

## Non-Recurring Charge:

A non-recurring charge, or also known as "NRC", is a one-time charge such as an equipment purchase.

## **Apeiron's Billing Cycle:**

The billing cycle for Apeiron is the 1st day of the month to the last day of the month.

## **Usage Overage Charges:**

The account will be charged overage only if the allotted amount has been exceeded. Usage overage is only charged if applicable.

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## **Invoice Charges Calculations**

### **First Invoice for Activation:**

A customer's first invoice for activated services will include the initial proration charges, monthly recurring charges, and non-recurring charges.

- The proration charges are the cost-per-day, starting from the date of activation to the last day of the billing cycle.
- The monthly recurring charges are the fixed service charges billed in advance for the next month's billing cycle.
- The non-recurring charges are for any one-time charges.
- Usage overage will only be charged if the allotted amount has been exceeded.

#### **Final Invoice After Cancellation:**

If service is requested to be disconnected, then a final invoice will be generated. A pro-rated credit for any unused days will show on the final invoice.